



26 Palace
Terrace,
Queens
Promenade,
Douglas
Isle of Man
IM2 4NF

Golden Spoon Limited T/A

Inglewood Guesthouse

Reg No: 115571C

VAT No: 002 4217 40

**Directors: J van Wyngaardt &
RJ van Wyngaardt**

Tel: 01624 674 734

Mobile: 07624 426 953

**Email:
inglewoodiom@manx.net**

Web: Inglewood.im

Terms and Conditions:

Reservations are accepted by Golden Spoon Ltd t/as Inglewood Guesthouse on the following words:

- The prices quoted was based on two sharing a double- or twin-bedded room inclusive of bed and breakfast unless otherwise specified and include VAT. Single rooms are based on sole occupancy, inclusive of bed & breakfast and include VAT. Prices are subject to change without notice. However, your price is guaranteed once you have received your booking confirmation.
- We regret to inform you that Inglewood Guesthouse is not a child-friendly establishment. There are a few elements which deem to be hazardous and is a safety issue. The Guest House has no elevator, and the staircase is very steep which is a factor of safety for toddlers and pre-schoolers. Children are welcome over the age of 10 years.
- It is essential to note that the Guest House has no elevator and are a four-story building. This regrettable also prohibits us from welcoming guests who use wheelchairs. You and your family's comfort and safety are important to us!
- If you booked as an advance payment booking (special rate), then the full amount is payable at the time of booking. Advance payment option is not refundable.
- If you booked a standard rate, the payment would be taken within 48 hours of arrival to pay for the accommodation. It makes checking in more comfortable and quicker.
- It is important to note that groups of 5 or more people must book via telephone or e-mail communication.
- Should the client(s) fail to arrive; the full cost of the accommodation and any extras booked will be liable.
- In the event of any cancellation giving less than 14 days' notice before arrival; the full cost of the accommodation and any extras booked will be liable. However, this may be refunded at the discretion of the management if no loss of business incurred. Any refund will incur an administration charge of £25.00.
- Guests shall be liable for any loss, costs or expenses relating to damage caused to the Guest House and grounds. It is essential to report any damages/breakages immediately.
- Rooms need to be made available by 11h00 am for housekeeping. Rooms not available for housekeeping at this time, will be left unserved until the following day.



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- **Important to note:**

We do not cater for stag or hen parties

No eating or keeping of HOT food is allowed in any of the bedrooms.

Bar Facility based on the Discretion of the Owners. A notice will be at reception indicating when the BAR will be open.

The Guesthouse is not a pet-friendly establishment except for registered hearing, guide dog or service dog.

- **Smoking is allowed in the DESIGNATED area ONLY. The Isle of Man tobacco law prohibits smoking, including the front steps and terrace of the Guest House. A fine of £500.00 will incurred by the person that doesn't comply with the tobacco rules and regulations. The persons responsible will be asked to leave immediately with no reimbursement.**
- Check in - rooms are available from 2 pm on the day of arrival. Please contact us if your arrival time precedes at 2 pm.
- Late Check in – Envelope with the key will be left in entrance/entry hall on the left side on top of the little combination safe.
- On the day of check-out, rooms must be vacated by 11 am or an additional day's rate will be payable.
- Golden spoon Ltd t/as Inglewood Guesthouse reserves the right to cancel any booking, without notice that does not comply with any of the terms as mentioned earlier and conditions. The full cost of the accommodation and any extras booked will be liable by the guest.
- We want you to come and have a luxurious stay, unwind and enjoy the beautiful surroundings that the Isle of Man has to offer. Your support in this matter of placing safety first is highly appreciated, and we are looking forward to welcoming you at the Inglewood Guest House soon.