



Access Statement

This access statement does not contain personal opinions as to our suitability for those with access needs but aims to describe the facilities and services that we offer all our guests/visitors.

Introduction

Situated on Douglas seafront in the Isle of Man. We located within a 20 min walk of Douglas town centre and the main shops and restaurants.

The Inglewood has 16 en-suite bedrooms spread over four floors, accessible by stairs only.

The Inglewood's built-in 1907 in the traditional style and there are some period features of the house which may make access difficult for people with limited mobility. For example, the building does not have a lift and the construction and design of the building is not suitable for the installation of an elevator, from the promenade level.

We do love kids but regret to inform you that the Inglewood is not a child-friendly establishment. There are a few elements which deem to be hazardous and is a safety issue. Having no elevator and the staircase is very steep, with four flights of stairs, which is a factor of safety for toddlers and pre-schoolers. The no elevator matter regrettably also prohibits us from welcoming guests who use wheelchairs. Furthermore, Inglewood situated on the promenade, and there is no door guard to safeguard your children from wandering off into the busy road.

We want you to come and have a luxurious stay, unwind and enjoy the beautiful surroundings that The Isle of Man has to offer.

Your support in this matter of placing safety first is highly appreciated. You and your family's comfort and safety are important to us!

We do try very hard to meet each guest's needs, and we look forward to welcoming you to the Inglewood. If you have any queries or require any assistance, please phone 01624 674734 or email inglewoodiom@manx.net

Pre-Arrival

Directions:

- You can find us on Queens Promenade, Douglas
- If you are arriving by air, you can catch a bus from just outside the main airport exit every 20 minutes on weekdays and approximately every 30 minutes at weekends and bank holidays. Bus numbers 1, 2, 11 and 12, take you directly into Douglas and along the promenade. Just check when you get on if the bus is stopping on Queens Promenade.

- There are also plenty of taxis outside the front door of the airport. The standard fare into Douglas is approx. £24.00
- If you are arriving by ferry, you can catch a bus from Loch Promenade or get a taxi from outside the Sea Terminal.
- The nearest bus stop on Queens Promenade, No. 8 is within 50m of Inglewood.
- Regular bus service takes you along the promenade into Douglas and the central Douglas bus station where you can change buses for several destinations. Details on site by clicking the following link: <https://www.gov.im/categories/travel-traffic-and-motoring/bus-and-rail/bus-vannin/bus-timetables/>
- Taxis can be pre-booked for you if required

Car Parking and Arrival

- Parking is free outside the guest house on the promenade without time restrictions
- We can provide you with a parking disc free of charge, which you will need to display on your windscreen when parking in designated "Disc Zone parking" around the Island.
- Access to the guest house is gained from the pavement up nine steps, each 8 inches high and 64 inches wide. It gives access to the outside terrace area where there is one further step of 5.5 inches tall and 76 inches wide leading through the front door and into the hallway and reception area. The entrance and reception area is level throughout, and the floor carpeted.
- Ceiling light installed in the Reception area.

Welcome Area

- Guests welcomed at the reception desk in the hallway which is level throughout, where they are asked to register. There is no chair at reception, but there is a facility to record guests in the lounge just off the hallway where there is a chair if required.
- All guests are offered assistance with luggage.

Bedrooms

- There are 16 ensuite bedrooms which vary in size and style, and the bedrooms located over four floors. There are no bedrooms at ground floor level.
- Our bedrooms are accessed using a series of stairs with seventeen 200mm (8ins) steps to the first floor.
There is a handrail on one side, and we have four floors of bedrooms in total.
- Our beds are made up with duvets. Additional blanket and pillows stored in the draw of the central cupboard in the room — a flat sheet provided on request. Please specify before your arrival.
- All rooms have free view remote controlled digital TVs with subtitles available.

Public Areas – Halls, Stairs, Landings, Corridors

- All public areas are well lit using a combination of ceiling and floor standing lamps.
- There is a short pile carpet throughout on the stairs and landings.
- There are no steps to the guest dining room, guest lounge, and residents bar, all of which are on the same level as Reception.
- The Hotel is centrally heated throughout, and the temperature can be adjusted in each room to suit individual requirements using the thermostatically adjustable valves on the radiators.
- There are automatic audible smoke alarms in the stairwell and landings and outside the bedrooms.

- There is no lift.

Public Areas – Lounge

- The Guest lounge situated on the ground floor with level entry from the main entrance area. Please note the ground floor level is nine steps higher than the promenade.
- The lounge door is 30 inches wide
- The room has a mixture of seating with sofas and soft chairs with and without arms together with low-level coffee tables. It is carpeted throughout and has a rug in the centre.

Public Toilet

- There is a public bathroom on the 1st floor with a large bath and toilet and accessed through a 29" wide door.
- The toilet is 16" high.

Dining Room

- The Dining room is off the hallway on the ground floor (9 steps above promenade level), and the entrance is 30 inches wide and step free level entry. It fully carpeted.
- The room has some natural light and lit by overhead lamps.
- The dining room allows seating of 32 people. The tables are 30" high and 35" square and are dark coloured and contrast with the white crockery. There are upright leather chairs for seating.
- We can cater for food intolerances and dietary requirements. Please contact us in advance with any specific requests. Where possible, all our food produce is locally sourced.
- Breakfast is a self-service buffet for cereals and juices and table service for hot items including drinks. Full table service is available on request.

Contact Information

Address (Inc postcode): Inglewood, 26 Palace Terrace, Queens Promenade,
Douglas, Isle of Man, IM2 4NF

Telephone: +44 (0)1624 674734

Email: inglewoodiom@manx.net

Website: www.inglewood.im

Hours Of Operation: Open March - September

Closed October - February

Local Equipment Hire: CIRCA (Centre for Information Resource Care and Assistance) CIRCA Shop mobility Level 2 Chester Street
Car Park Douglas IM1 2PG Telephone: 01624 613713